Delivery and Demo

Tuesday, May 8 and Thursday, May 10



Format

- ~ 10 minute slide presentation (around 5 slides)
- ~ 10-15 minute demo
- Question and answer (amount of time is up to the customer)
- Everyone must speak, either during the presentation or during the demo
- Deliverable CD
 - Neat, appropriate information, in a case
 - Multiple copies (minimum of three)
 - Samples

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Contents

Presentation

- □ Intro slide
- Agenda
- Brief product background
- □ Brief description of final design
- Brief overview of testing procedure (known bugs)
- Other?
- □ Thank you/ Questions?

Demo

- pre-planned
- one person using mouse
- divide walkthrough up? (No more than two people)

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Using Slides

- Two minutes per slide rule
- How to use laser pointer
- Clicker
 - □ Click to next slide and hand to next person?
- Slide transitioning
 - □ Put title up by itself as you transition
 - "Now I'll hand it over to Joe"
 - Joe: "I'll be giving you an overview of ..."
 - ☐ If bullets, put one up at a time
 - No "fancy" bullet entries

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Using Slides (con't)

- Text on contrasting background (e.g. black on white, white on blue)
- No primary colors (same with UI)
- Sans serif font
- Use the slide's real estate
- Be careful with animation
- Don't overwhelm with logos
 - But use them

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Preparation

- Dry run
 - □ Scripted, same hardware, visual aids
- Attire
 - More formal than mid-term (button-down shirt and tie)
 - Nothing inappropriate (hats, outdoor jackets)
 - □ Name tags (logos?)
- Be ready when the customer enters
- Introduce team members at start of presentation
- Breathe! Slow down & focus

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Demeanor

- Demeanor
 - □ formal, but friendly
 - speaking voice (good volume)
 - eye contact with customer
 - □ confidence
 - □ honesty
 - □ nerves (perfectly normal!)
 - □ note cards if absolutely necessary



Expect the Unexpected

- Get there early
- Error/crash recovery
 - □ Don't keep the customer in the dark
 - □ Distract them during recovery (if possible)
- Backup data files, etc.
- Unexpected/unanswerable questions



In Conclusion

- Relax
- Be yourself
- Be confident
- Enjoy
- It's formal, but not fatal!